



## 20 Year Limited Warranty

Dormia warrants to the original purchaser that your Dormia Luxury Mattress will be free from defects in workmanship and materials (excluding covers and handles) under normal use and service, for a period of twenty- (20) years from the date of purchase. If your mattress is found by Dormia to be defective because of faulty workmanship or structural defects within ten (10) years of the initial date of purchase, your mattress will be repaired or replaced at our option. Warranty claims filed after ten (10) years will be prorated. The prorated charge will be as follows: the number of years you have owned the mattress divided by twenty (20) times the original purchase price. Transportation costs are the responsibility of the purchaser and will be in addition to any prorated charges if applicable. We recommend the purchase of a matching foundation at the time of mattress purchase. If the mattress is not placed on a Dormia approved and qualified foundation this warranty may be voided and the mattress may not be in compliance with current fire regulations. Substitution or use of improper foundations, platforms or other bases upon which the mattress is placed, may result in damage to the mattress and may void the warranty. It is incumbent on the consumer to maintain the foundation and provide appropriate support for the mattress. This warranty excludes normal increase of softness in the foam which can occur during normal breaking in, and in the case of visco-elastic memory foam, a lessening of the gradual recovery aspect of the foam, of which such lessening, should it occur, does not reduce the continual pressure reducing and pressure relief properties of the mattress. This warranty excludes any deterioration of the foam with an indentation of less than one and one-half (1 1/2) inches. The ticking cover on the mattress is warranted for five (5) years for defects in material or workmanship. Mattresses made using a zippered cover are warranted for two (2) years against defects in material or workmanship. The optional matching foundation has a lifetime warranty and we will repair or replace the foundation, based on our assessment of defect or damage. Only the piece or part determined to be defective will be repaired or replaced, entire sets will not be replaced unless both pieces are deemed defective. In order to provide the most optimum sleeping surface this premium product contains only the finest quality materials. As with all premium sleep products certain body conformity adaptations will take place as your mattress adapts to your particular body shape and type and any peculiarities in your spinal alignment or bone structure. This is to be expected and is part of the performance of your mattress. Our representative or designated agent shall make the final determination regarding repair or replacement. We do not warrant our product as a remedy for any specific medical condition and do not warrant against any complications resulting from the use or the inability to use this product. We do not warrant individual comfort preferences, sheet fit or height issues resulting from purchaser's bed frame size or headboard style. This warranty is void if the product is found to have been tampered with or misused by the purchaser beyond reasonable wear, and shall not apply if the product has been physically damaged intentionally or due to accident and/or neglect: including burns, cuts, water damage, mold, stains, or is otherwise abnormally soiled or unsanitary. If a heating pad or electric blanket is used with a memory foam bed it will void this warranty. It is incumbent on the consumer to protect the mattress with a stain resistant mattress pad. This warranty is valid only to the original purchaser of the product as indicated on the original sales invoice. The original invoice is required and is the only acceptable proof of purchase. The law tag must not be removed from the original product as this identifies the product. This warranty begins on the day you purchase your mattress. Should this warranty be exercised and your product replaced and/or repaired the warranty will not be extended or renewed. Terms and services provided in this warranty shall be the consumer's sole and exclusive remedy. All other claims including incidental or consequential damages are precluded. Any and all implied warranties shall not exceed in duration the term of this limited warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply. This warranty gives you specific legal rights. You may also have other rights, which vary from state to state. We make no warranties beyond those terms and conditions stated. Please retain this warranty and your original invoice/sales receipt for twenty-five (20) years.

This mattress meets or exceeds State and Federal Fire Retardency Standards. Contact original point of purchase regarding warrantable issues.

Purchased by: \_\_\_\_\_ Purchase date: \_\_\_\_\_

Purchase ticket number: \_\_\_\_\_ Store Name: \_\_\_\_\_

Sales Associate: \_\_\_\_\_